

PPO

For up-to-date information, simply download it from our website.

Provider Directory

Go to www.phsystems.com.

Click on **Find a Provider**. There are selections to allow you to Download the entire Provider Directory, or if you prefer to narrow your search, click on **Online Provider Search**.

Select **Preferred Health Systems Insurance Company (PHSIC - PPO)** and then **Via Christi Preferred**.

Searches may be performed by:

- **Provider Names**
- **Group Names**
- **Primary Care Physicians**
- **Specialty/Facilities/Hospitals**
- **Counties**
- **Cities**
- **Zip Codes and radius**

Click on **Submit** and begin your search. When physicians have more than one location, the address must be listed in order for that location to be contracting.

Prescription Drug Coverage Details

Go to www.phsystems.com.

Click on **Find a Drug** and select the link to the 2010 PHS Formulary online search or the downloadable pdf. This search details commonly prescribed medications and information about their coverage status and any limitations.

Type the drug name in the search field, or if you are unsure of the spelling, type in the first three letters of the drug name or click on the first letter from the alphabet to bring up a list of potential matches.

Under **Descriptions**, you will find explanations of the various programs in place, which assist us in providing you an affordable, comprehensive drug program.

Claim and Benefit Details

Go to www.phsystems.com.

After your plan effective date, you will be able to register on **PreferredCONNECT** to view your claim and benefit details. To register, click on the link in the top left corner where you can create your own user name and password. For confidentiality, each family member over age 18 can create their own login.

After you log in to PreferredCONNECT, click on the **Benefits & Eligibility** link on the left side where you can scroll down to view your benefits and any limits that have been met during the Benefit Period. At the top of the screen you may select to view or print your Schedule of Benefits and Certificate of Coverage.

Click on the **Claims** link to view and print your claim details and Explanation of Benefits.

To view or print a **Member Handbook**, which explains in easy to read terms how to use your plan and maximize your benefits, go to our home page at www.phsystems.com and click the Members tab. Select **Understanding Your Benefits** and then **Member Handbooks**. Click on either PPO or HDHP plan.

The above information may also be requested by contacting Member Services at 316-609-2390 or 800-660-8114 (outside Wichita), Monday-Friday, 7:30 am - 5:30 pm.